

Privacy Policy

1. Introduction

1.1. Overview of the Privacy Policy

Profi Group Systems ("we", "us", or "our") respects the privacy of our clients ("you" or "your") and is committed to protecting the personal information that you share with us. This Privacy Policy explains how we collect, use, and share your personal information and your rights and choices regarding your personal information.

We collect personal information from our clients to provide investment and speculative trading services through our online platform. This Privacy Policy applies to all personal data collected through our platform and related services.

1.2. Acceptance of the Privacy Policy

By using our platform and services, you acknowledge that you have read and understood this Privacy Policy and accept and consent to our collection, use, and sharing of your personal information as described in this Privacy Policy. If you disagree with this Privacy Policy, please do not use our platform or services.

1.3. Changes to the Privacy Policy

We encourage you to review this Privacy Policy periodically to stay informed about our collection, use, and sharing of your personal information. We may update this policy occasionally. We will notify you of any material changes to this Privacy Policy by posting the revised policy on our website or sending you notice via email. Your continued use of our platform and services after we change this Privacy Policy will signify your acceptance of those changes.

2. Personal Information Collection and Use

2.1. Types of personal information collected

Profi Group Systems collects personal information from its users to provide and improve its services. The types of personal information that may be collected include:

- Name, address, and contact information (such as email address and phone number)
- Financial information (such as bank account or payment card details)
- Identity verification information (such as government-issued ID)
- Login and usage information (such as IP address, browser type, and device information)

2.2. Purposes for collecting personal information

Profi Group Systems collects personal information for the following purposes:

- Providing and improving its services, including processing transactions and conducting market research
- Complying with legal and regulatory requirements
- Preventing fraud and other illegal activities
- Communicating with users about their accounts and services

2.3. Legal basis for processing personal information

Profi Group Systems processes personal information based on the legal basis of legitimate interests, contract performance, compliance with legal obligations, and consent where appropriate.

2.4. Retention of personal information

Profi Group Systems retains personal information for as long as necessary to fulfill the purposes for which it was collected or as required by law.

2.5. Sharing personal information with third parties

Profi Group Systems may share personal information with third-party service providers to facilitate the provision of its services. These

third-party service providers must maintain the confidentiality and security of personal data and are prohibited from using it for any other purpose.

Profi Group Systems may also disclose personal information if required by law or if necessary to protect its rights or the rights of its users.

2.6. International transfer of personal information

Profi Group Systems may transfer personal information to countries outside the user's country of residence, including countries that may not provide the same level of data protection. In such cases, Profi Group Systems will ensure that appropriate safeguards are in place to protect personal information, such as using standard contractual clauses or other approved transfer mechanisms.

3. User Rights and Control over Personal Information

3.1. User rights regarding personal information

As a user of Profi Group Systems, you have certain rights regarding your personal information. These rights include:

- The right to access your personal information
- The right to correct or update your personal information
- The right to delete your personal information
- The right to restrict the processing of your personal information
- The right to object to the processing of your personal information
- The right to data portability

These rights may be subject to certain limitations or exceptions under applicable law.

3.2. Exercising user rights

If you wish to exercise any of your rights regarding your personal information, you may contact us using the information provided in Section 8 of this Privacy Policy. We will respond to your request within a reasonable timeframe and by applicable law.

Please note that we may need to verify your identity before processing your request.

3.3. User Preferences and Settings

Profi Group Systems provides users specific preferences and settings to control their personal information collection, use, and sharing. These preferences and scenes may include the following:

- Notification preferences
- Privacy settings
- Cookie preferences
- Marketing preferences

Users can access and update these preferences and settings through their account settings or by contacting us using the contact information provided in Section 8 of this Privacy Policy.

Please note that specific preferences and settings may be required for the platform to function correctly, and disabling them may affect your ability to use certain features or services.

4. Data Security and Integrity

4.1. Data security measures

Profi Group Systems takes the security of users' personal information seriously and implements appropriate technical and organizational measures to protect against unauthorized access, use, alteration, or disclosure of personal information. These measures may include firewalls, encryption, access controls, and monitoring system activity. We also require our employees and third-party service providers to adhere to strict data security standards and protocols when handling users' personal information.

Despite our best efforts, no data transmission or storage method can be guaranteed 100% secure. Therefore, while we strive to protect users' personal information, we cannot guarantee the security of any information transmitted to or from the platform. Users do so at their own risk.

4.2. Data breach notification

In the event of a data breach that may compromise users' personal information, Profi Group Systems will notify affected users without undue delay unless we are legally prohibited from doing so. We will also notify the appropriate authorities as required by applicable law.

We will inform users about the nature of the breach, the types of personal information affected, and the steps we are taking to mitigate the violation and prevent future incidents.

4.3. Data accuracy and updates

Profi Group Systems strives to maintain accurate and up-to-date personal information about our users. Users are encouraged to review and update their data to ensure accuracy regularly.

If users believe their personal information is inaccurate, incomplete, or outdated, they can request that we update or correct their information. We will promptly review and respond to such requests by applicable law. Please note that we may be unable to comply with requests to delete or modify certain types of personal information if it is required for legal or regulatory purposes or if we have a legitimate business interest in retaining the information.

5. Cookies and Similar Technologies

5.1. Overview of cookies and similar technologies

Profi Group Systems may use cookies and similar technologies to enhance the user experience on our platform. Cookies are small text files stored on a user's device when they visit a website. These files can contain information such as the user's preferences, login credentials, and browsing history.

Similar technologies like web beacons and pixel tags may also collect information about user interactions with our platform. These technologies can track user behavior, analyze website usage, and provide personalized content and advertising.

5.2. Types of cookies and their purposes

Several types of cookies may be used on the Profi Group Systems platform, including:

- Essential cookies: These cookies are necessary for the platform to function correctly and cannot be disabled. They may be used to remember user preferences or to provide secure login authentication.
- Performance cookies: These cookies collect information about how users interact with our platform. This information can be used to improve the platform's performance and usability.
- Functionality cookies remember user preferences and settings, such as language preference or display settings.
- Advertising cookies: These cookies may be used to display personalized advertisements based on a user's browsing history and interests.

5.3. Cookie management and preferences

Users can manage their cookie preferences and settings through their browser settings. Most browsers allow users to block or delete cookies and set preferences for how cookies are used on specific websites.

Users should note that disabling cookies may impact the functionality and performance of the Profi Group Systems platform and may limit certain features and services. However, users can control their personal information and may choose to disable cookies.

Using the Profi Group Systems platform, users acknowledge and accept using cookies and similar technologies described in this Privacy Policy.

6. Third-Party Links and Resources

6.1. Links to third-party websites and resources

Profi Group Systems may contain links to third-party websites and resources, including social media platforms, advertisers, and other partners. These links are provided for convenience and informational purposes only and do not imply any endorsement or responsibility for these third parties content, products, or services.

Users who click on these links and access these third-party websites or resources may be subject to different terms and conditions and privacy policies. Profi Group Systems does not have control over the content, privacy practices, or security of these third-party websites or resources and is not responsible for any information users may provide while accessing these third-party websites or resources.

Users are encouraged to review the privacy policies and terms of use for any third-party websites or resources they access through Profi Group Systems and to exercise caution when providing personal information or engaging in transactions with these third parties.

6.2. Use of third-party services and tools

Profi Group Systems may use third-party services and tools to provide certain features and functionalities on the platform, such as analytics, advertising, and customer support. These third-party services and tools may collect and process certain personal information, such as IP addresses, browser type, and usage data, on behalf of Profi Group Systems.

Profi Group Systems only uses third-party services and tools from reputable and trustworthy vendors who have agreed to comply with

applicable data protection laws and maintain the confidentiality and security of any personal information they process on behalf of Profi Group Systems.

Users with any concerns or questions regarding using third-party services and tools on the platform are encouraged to contact Profi Group Systems' customer support team for further assistance.

7. Children's Privacy

7.1. Policy regarding children's personal information

Profi Group Systems recognizes the importance of protecting children's privacy using our platform. Our services are not intended for, nor do we knowingly collect personal information from, children under 18. Suppose we become aware that we have collected personal information from a child under 18 without parental consent. We will remove that information and terminate the child's account.

If you are a parent or legal guardian and believe that your child has provided personal information to us, please contact us immediately at [contact information]. We will promptly investigate and take appropriate action to address your concerns.

Parents and legal guardians should monitor their children's use of our platform and instruct them never to provide personal information to us or any other online service without their permission.

We reserve the right to request proof of age from any user of our platform and to terminate their account if we discover that they have provided false information or misrepresented their age.

8. Contact Information

8.1. Contact information for inquiries and complaints

If you have any questions, concerns, or complaints regarding our Privacy Policy or our handling of your personal information, you may contact us using the following information:

- Email: support@profigroup.systems
- Postal and Registered address: 7 Bell Yard, London, England, WC2A 2JR
- Company type: Private limited Company

We will always respond to your inquiries and complaints promptly and appropriately. Suppose you are dissatisfied with our response or believe we must process your personal information by applicable law. In that case, you may have the right to file a complaint with the appropriate supervisory authority.

Please note that we may require additional information to verify your identity before fulfilling your request or addressing your inquiry or complaint. We will handle your personal information by our Privacy Policy and applicable laws and regulations.

9. Governing Law and Jurisdiction

9.1. Applicable law and jurisdiction for resolving disputes

This Privacy Policy is governed by and interpreted by the jurisdiction's laws where "Profi Group Systems" is registered. Any disputes arising out of or in connection with this Privacy Policy shall be subject to the exclusive jurisdiction of the courts in that jurisdiction.

By using the "Profi Group Systems" platform and providing personal information, you consent to transferring, storing, and processing your personal information in jurisdictions with different data protection laws than those in your country of residence.

If you have any questions or concerns regarding this Privacy Policy or handling your personal information, please contact us using the contact information provided in Section 8. We will endeavor to resolve any disputes or complaints regarding taking your data promptly and efficiently.

We reserve the right to update or modify this Privacy Policy document anytime. Changes to this Privacy Policy will be effective when posted on the "Profi Group Systems" website or otherwise made available to you.

Your continued use of the platform after any such changes are posted will constitute acceptance of those changes.

10. Miscellaneous

10.1. Entire Agreement

This Privacy Policy constitutes the entire agreement between the user and Profi Group Systems concerning personal information collection, use, and disclosure. This Privacy Policy supersedes all prior or contemporaneous communications and proposals, whether oral or written, between the user and Profi Group Systems concerning personal information.

10.2. Severability of provisions

If any provision of this Privacy Policy is found invalid, illegal, or unenforceable, the remaining provisions shall remain in full force and effect.

10.3. Waiver of rights

The failure of Profi Group Systems to enforce any right or provision of this Privacy Policy shall not be deemed a waiver of such right or provision.

10.4. Assignment and transfer

Profi Group Systems may assign or transfer this Privacy Policy and the user's personal information to a third party in the event of a merger, acquisition, or sale of all or substantially all of its assets. The user's data may also be subject to disclosure during bankruptcy or insolvency proceedings.

10.5. Headings and Interpretation

The headings in this Privacy Policy are for convenience only and shall not affect the interpretation of this Privacy Policy. The term "including" means "including, but not limited to," and the singular includes the plural and vice versa.